

Date: September 22, 2011

TNG Version: Setup.exe

TNG Classic Install Options tested: 32-bit server and 32-bit workstation

TNG Test environment for workaround steps: Windows 7 Enterprise 54-bit with Windows Virtual PC with Windows XP emulation from Microsoft (free).

Testing Level: Basic Workaround

User Level: Network administrator

Resolution:

A. Download Microsoft vb5 runtime at <http://support.microsoft.com/kb/180071>

B. Install TNG Classic edition 32-bit server onto a windows xp sp3 machine to a folder on the desktop to a folder you create. I called mine 'TNG classic 32-bit svr'

C. Install TNG Classic Edition 32-bit workstation onto the same windows xp sp3 machine from step b and point to the TNG server location on the desktop and accept the defaults for the rest of the install.

D. On the windows 7 64-bit target machine install the file downloaded from step A.

E. Copy the server and workstation folders from step C to the Windows 7 64-bit machine into the program (x86) folder.

F. Run the tng shortcuts from this folder by using compatibility mode for windows xp.

G. Any shortcuts into the start menu you will have to add manually.

Some users may need to also perform the step below if experiencing dll errors.

Copy from WinXP over to Win7 x64 and register it with the regsrv32 command.

DAO350.DLL

MSJET35.DLL

MSVBVM50.DLL

OLEAUT32.DLL

MSRD2X35.DLL

DBLIST32.OCX